



FonVantage® Business Service Questionnaire

Thank you for choosing FonVantage® Digital Phone Service (VoIP)!

So that we may provide you with the best business plans and services to fit your business needs, please complete the attached business service questionnaire and fax it to our FonVantage® business support team. An Enterprise Consultant will be in contact with you.

This page will act as your Fax Cover Sheet.

Date:

To: FonVantage® Customer Service

Attention: Enterprise Consultant

Regarding: Application of Business Service Request

Phone: 1-888-FON-VANTAGE (1-888-366-8268)

Email: customersupport@fonvantage.com

Fax: 805-693-1200

From:

Contact:

Phone:

Fax:



Enterprise Plan Functionality Questionnaire

Name: _____ Company: _____

Title: _____ Main Office Number: _____

Contact Direct Number (include extension if appropriate): _____

Email address: _____

Number of Employees: _____ Number of Locations: _____

Who is your current telephone services provider? _____

What is the amount of your monthly telephone bill? _____

What is the amount of telecommunications taxes you pay monthly? _____

What is the amount of local vs. long distance charges you pay monthly? _____

What features do you currently pay for? (Check all that apply)

- | | | |
|--------------|---------------|-----------------|
| VoiceMail | 3-Way Calling | 4-Digit Dialing |
| Call Hunting | Caller ID | Call Forwarding |
| Call Waiting | Other: _____ | |

How many phone lines do you have in your office today (across all locations)? _____

How many actual phones do you have in your office today (across all locations)? _____

Are you able to answer all incoming calls from any phone in the office? _____

Do you need VoiceMail on all lines, or only the main office line? _____

Do you desire an Auto-Attendant? _____

Do you have an in-house hardware system, such as a Key System or PBX (Private Branch Exchange) that switches your company's incoming and outgoing telephone calls? _____

What is the make and model of your current phones and/or key system? _____

Do you currently have a Broad Band connection i.e., DSL Cable Modem? _____

What is the speed of your Internet connection? To determine your speed, you can run a free test, simply go to: <http://www.bandwidth.com/tools/speedTest/> and enter the provided information.

Upload speed _____ Download speed _____

Please include a current billing statement from your current provider with this questionnaire; you do not need to include the call details portion of the statement.

Thank you,

FonVantage